



John Titman Racing Services Pty Ltd A.B.N 78 010 441 782
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CREDIT RETURN FORM

Prior to completing this form, contact John Titman Racing for an Authorisation Number. Should goods be returned without an authorisation number and this completed form, goods will not be credited.

If a used product is being returned as a result of a manufacturing fault please complete the "Manufacturing Fault – Warranty Form".

Date:	Authorisation Number:
Invoice Number:	Invoice Date:
Account Name	Account Code:
Contact Name:	Contact Number:
Email For Credit Return:	

QTY	Part No.	Description	Reason for Return

Please complete the following questions:

- Were the goods correctly supplied and invoiced: Y/N
- Are the Goods in re-saleable condition: Y/N
- Are the Goods in original packaging: Y/N
- Are goods faulty/incorrect fitment: Y/N (If **Yes**, please complete Warranty Form)

JTR Conditions - Credit Returns

The following apply unless it is proven that JTR is at total fault.

- The item/s must not have been used, fitted or modified.
- The packaging must be in its original state with no marks, damage and or price labels.
- Items cannot be returned after 90 days from the date of invoice.
- Items cannot be returned because the latest packing is required.
- Items cannot be returned as the customer has changed their mind or not picked up the goods.
- Specials/Package deals/specially procured non stock lines/made to order items such as wheels/spokes/specially drilled rims) **cannot be returned or credited.**
- All freight charges are to be paid by the dealer returning goods.
- Goods not in re-saleable condition will not be credited.
- Items returned between 30-90 days from the date of invoice will be subject to minimum restocking fee of 20%.
- JTR Sales Representatives **will no longer take stock items** back for credit, items must be sent directly to JTR.

Office Use Only

Goods Inspected By: _____ Date Inspected: _____
 Date Credited: _____ Credit Note No: _____
 Comment By Inspector: _____